General Manager's Report

Jackie Sargent General Manager





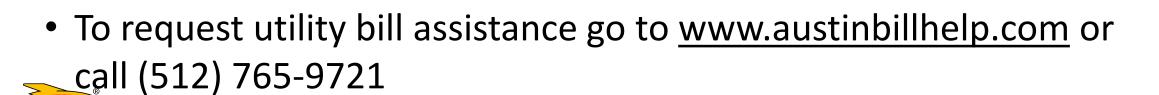
October 21, 2020

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City of Austin Emergency Financial Assistance Plus 1 Program

- Over 21,700 payments made to over 14,000 customers
- Total of \$7.4 M in relief has been provided
- Currently \$7.1 M in available Plus One emergency financial assistance





Upcoming Recommendations for Council Action

- Domain District Cooling Plant switchgear replacement
- Continued water treatment services
- Vegetation management services on energized distribution lines
- Financial planning and regulatory reporting software









Recent Awards and Events



2020 Zpryme Energy Though Summit

Utility Industry Spotlight Award

 Positive Charge Award (Electrification) - outstanding electric vehicle programs, deployments, education programs, and marketing campaigns in the City of Austin



Recent Awards and Events

City of Austin staff in Louisiana for Hurricane Delta response

- Daniel Alvarez, Jr.
- Andrew Baughman
- Daniel Bouvier
- Patrick Blackburn
- Donald Brandon
- Shane Cooper
- Jason Cox
- Jason Fiebig
- Jared Maness

- Nicholas Mendoza
- Keffer Moore
- Mark Moreno
- Blake Robertson
- Jose Roman
- Max Sechrest
- Alan Sheffield
- Jeff Trevino
- Eddie Washington







Customer Driven. Community Focused.

